

Making ever stay a stay to remember

Meet KxResidential: The back-office tool that can make your accommodation management slicker, more integrated and more user-friendly than ever before. Bring all your online and offline booking activities into one platform, analyse data to help you improve customer response and experiences, and seamlessly manage every stay from room sale to check-out.

How it works:



Manage entire customer journeys

Oversee booking, allocation, check-in, stay management and departure from one place.



Deliver real-time availability

Room availability and rates can be viewed in real time, so you can respond to incoming enquiries immediately.



Connect guest information

Recall guest history and preferences to strip the complexity from delivering excellent customer experiences.



Analyse booking trends

Exploit all the potential within booking and guest data to spot trends, so you make better, faster decisions.

How it helps you



Efficiency and integration

Quick importing of room lists, call logging and EPOS integration are just some of the features that help save your admin team precious time.



Ensure financial integrity

A full data trail ensures you're financially compliant and that all payments are reconciled.



Improve rate management

Explore previously negotiated rates and promotional prices alongside previous sales rates to perfect your rate strategy.



Leverage customer data

Use data point including arrivals, bedroom usage, housekeeping, no-shows and historic bookings to find efficiencies and improve customer service



Streamline communication

Automated email booking confirmation, alongwith amendment and communication tracking means it's never been easier to keep guests up-to-date and informed.