

# KxHosting

Your Kinetic infrastructure,  
taken care of



**Meet KxHosting:** Remove the stress from overseeing your Kinetic solution infrastructure with our flexible managed services offering.

## How it works

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KxHosting is a managed hosting service that takes away the strain of overseeing your own underlying infrastructure for all the Kinetic products and solutions you deploy.

Built on world-leading Microsoft Azure technology, it's flexible to suit your business needs, gives peace of mind that valuable business data is secure but still accessible, and ensures both you and your customers get the most from your Kinetic experience.



### Trusted security

Running on Microsoft Azure means KxHosting is resilient to attacks, protects user data, and is constantly updated to defend against the latest threats



### Choice of deployments

Select either a dedicated or multi-tenant server deployment, as best fits your bespoke interface and maintenance needs.



### Automated back-ups

Every back-up is retained for four weeks in highly encrypted storage, helping you recover quickly in the event of disruption.



### Audits, routes and processes

Routine checks carried out by our Cloud Operations team ensures high security and performance from the hosting infrastructure. Our Information Security Management System meets ISO27001 needs.

## How it helps you

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### Stress free administration

Hand the complexity of solution management over to our expert team and take the strain off your in-house team.



### Cut your resource costs

Save IT time and money previously used for infrastructure, and put it to better use on more value-adding tasks.



### Benefit from global data centres

With data centres in the UK, the US, Ireland, Europe and Asia, data can quickly and easily be accessed, wherever your location.



### Compliant storage and encryption

All data is securely stored in a GDPR compliant manner, with a combination of replication and resource management underpinning high availability from the data centres.



### Consistent reliability

The strong resilience of Microsoft Azure means you can rely on a system that works at high performance levels, day in, day out.



### Expert support

Depend on quick, efficient help to your enquiries and critical issues, so that your uptime is maximised and any business disruption is minimised.

## Which service is right for you?

KxHosting is available either on a dedicated suscription basis or on our shared multi-tenant service. In both cases, we can host database servers running SQL server and web servers for your websites. Under a dedicated subscription, we provide servers just for you, enabling bespoke interfaces, along with greater flexibility with maintenance plans. If a bespoke interface isn't needed, then the multi-tenant service may be a better fit for your needs.

This table illustrates the service provision for each option:

Feature	Multi-tenant?	Dedicated?
<b>Standard analytics and alerts:</b> Including CPU utilisation, memory usage and disk space	✓	✓
<b>Standard database back-ups:</b> Including full daily and weakly back-ups, and hourly transaction logs for all production SQL databases	✓	✓
<b>Custom SQL database back-ups</b>		✓
<b>Point-to-point VPN:</b> Including user VPNs into the server subnet, ideal for remote workers outside the business's white-listed IP range		✓
<b>Site-to-site VPN:</b> Including peer networks with on-premise networks for enhanced security		✓
<b>SSL certificate provisioning:</b> Provided under the KxHosting.com domain, and support for customers who prefer to use their own domain for new websites	✓	✓
<b>Domain provisioning:</b> Sub-domains provided under KxHosting.com	✓	✓
<b>Third-party mail relay service:</b> Using services such as Send Grid	✓	✓
<b>Use-your-own-mails mail relay server:</b> Link into your existing relay services, including Office 365 (excluding connections on port 25)	✓	✓