

Product Owner

Office Location: **Milton Keynes or Ludlow, UK**

Employment Type: **Full time**

Work Location: **Hybrid**

Department: **Products**

Compensation: **£30k to £45k + bonus**

We are open to flexible working

Application process

Contact Rob Johnstone for any informal enquiries about the role via email:
rob.johnstone@kineticsoftware.com

To apply for the post please use our online application form:
<https://kineticsolutions.typeform.com/to/IMnRxmO0>

About Kinetic

We are the UK's leading supplier of event management and student accommodation software to the higher education sector. Our team of 75 people work out of our Milton Keynes (HQ) and Ludlow offices in the UK and from our US office, generating annual revenues of around £10m; we're growing at around 15% per annum. We're owned by Constellation Software Inc., one of the largest software groups in the world, providing fantastic opportunities for benchmarking, sharing best practice and learning.

We are the UK's leading supplier of event management and student accommodation software to the higher education sector. Kinetic proudly supports 84% of UK and Irish universities, 60 universities in North America, as well as unique venues such as Lords Cricket Ground and the Merlin Group with our deep and powerful software offering. The culture at Kinetic is one of passion, drive and fun where everyone pulls together to deliver an outstanding customer experience, growth and profit.

We support personal development and build on individual strengths, providing options for career progression across our business.

Summary

The Product Owner is responsible for setting, prioritising and scheduling product releases. You should be able to identify user needs, help customers understand business value generated by using a product and work with cross-functional teams to manage product releases.

You will need to deliver products not just according to user needs, but in order to make the company vision and goals a reality.

Responsibilities

- Work with internal and external customers to analyse needs and align product roadmaps to meet strategic goals.
- Possess a fundamental understanding of the end-to-end customer / user experience and their dependencies.
- Work alongside our Product Design team to scope and define roadmap items.
- Develop appropriately detailed specifications for the product features which are clearly understood by the Engineering teams.
- Act as an ambassador for the product internally and externally and as the primary contact for queries related to the product.
- Build and maintain methods of tracking progress regarding product releases and clearly communicate with Stakeholders.
- Build an in-depth understanding of Product Management and Agile practices, , new technology opportunities and other new trends.
- Work closely with product management/business teams to create and maintain a product backlog according to business value or ROI
- Anticipate client needs through maintaining deep market knowledge and customer communications
- Collaborate with stakeholders to craft vision and concept development of a product
- Plan and prioritise product feature backlog and development for the product
- Actively mitigate roadblocks impacting successful team completion of release/sprint goals

Skills

At Kinetic, we constantly strive to find the right people and provide all the tools and support to allow us to develop both personally and professionally. We are looking for bright and dynamic individuals who can bring energy and enthusiasm to a demanding role within a rapidly growing and successful company.

Preferred skills would include:

- Management of stakeholders and their expectation.

- Ability to work with cross-functional teams to deliver on a common goal.
- Interpersonal skills and developing relationships with team members and customers.
- Outstanding communication, presentations and prioritisation skills.
- Analytical and problem solving skills.
- Attention to detail

.You are:

- Passionate about building great product
- Strive to improve on the status quo
- A great communicator and collaborator
- Eager to learn and grow
- Ambitious
- Goal oriented
- Confident
- Adaptable
- Independent
- A team player

Experience

- Previous experience managing responsive SaaS / B2B / B2C solutions.
- 2+ years of Product Ownership experience would be preferred.

Other information

You will need to provide

- proof that you have the right to work in the UK
- a reference
- a DBS check