

## Quality Assurance Analyst

Office Location: **Milton Keynes**

Employment Type: **Full time**

Work Location: **Office/Hybrid**

Department: **Professional Services**

Reporting to: **Head of PS**

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Application Process: Contact Richard Cox – [richard.cox@kineticsoftware.com](mailto:richard.cox@kineticsoftware.com)

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### About Kinetic

We are the UK's leading supplier of event management and student accommodation software to the higher education sector. Our team of 75 people work out of our Milton Keynes (HQ) and Ludlow offices in the UK and from our US office, generating annual revenues of around £10m; we're growing at around 10% per annum. We're owned by Constellation Software Inc., one of the largest software groups in the world, providing fantastic opportunities for benchmarking, sharing best practice and learning.

Kinetic proudly supports 84% of UK and Irish universities, 60 universities in North America, as well as unique venues such as Lords Cricket Ground and the Merlin Group with our deep and powerful software offering. The culture at Kinetic is one of passion, drive and fun where everyone pulls together to deliver an outstanding customer experience, growth and profit.

We support personal development and build on individual strengths, providing options for career progression across our business.

Kinetic is working towards an exciting but achievable goal of growing our revenues to £25M by 2025 through innovation and the reimagining of our product set. This will not only cement our position as market leader in the UK but also expand our presence in international markets.

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## Summary

We are looking for a Quality Assurance Analyst to join our Professional Services team. The successful candidate will be undertaking manual testing of product implementation and bespoke designs to ensure all the work delivered to customers inspires confidence in our products and ability.

This role would be ideal for someone who has experience in manual testing but also a keen eye to improve QA process and ultimately enhance the customer experience.

There are significant and exciting technological developments in progress at present so this is also a role that comes with great future opportunity.

Excellent written and verbal communication skills are absolutely essential; the successful applicant must not only be able to record/read testing documentation but should also be able to interact with other departments.

## Responsibilities

- Performing tests on software function and usability
- Reviewing software requirements and changes and creating test scenarios
- Analysing test results on database impacts, errors or bugs, and usability
- Working with the development team to articulate and understand issues.
- Interacting with internal stakeholders and customers to understand requirements.
- Enhancing existing processes and procedures to improve the overall speed and quality of testing.
- Other ad-hoc projects as required

## Required skills

- Proven track record in manual software and web application testing
- Good IT architecture and infrastructure knowledge
- Mobile / cross browser testing
- SQL knowledge
- Excellent interpersonal and communication skills
- Determined and well-motivated
- Proactive problem solver
- Excellent time management and organisational skills

## Desirable skills

- Any coding languages
- Knowledge of JIRA
- Previous experience of automated testing

## Benefits

In return you will benefit from:

- Competitive salary
- Being part of an exciting team & working within a thrilling industry
- Company bonus scheme
- Life Cover at 2 x annual salary
- 25 days holiday annually, public holidays, Wellbeing days and charity/community days in addition
- Company contribution to pension of 5%
- Excellent training and support with natural potential to develop further
- A company portal of staff benefits, which is customisable by you including holiday buy/sell options, private health care, life assurance, personal development, cinema tickets, wide range of discounts at retailers and much more!

Kinetic provides excellent working environments at its offices, including kitchens with free tea, coffee and refreshments. Our social committee organises activities and events. All staff have access to a flexible benefits package.

### [Other information](#)

You will need to provide

- Proof that you have the right to work in the UK
- A reference
- A DBS check