

UI/UX Product Designer

Office Location: **Milton Keynes or Ludlow, UK**

Reporting to: **Product Manager**

Work Location: **Office/Hybrid**

Employment Type: **Full time**

We are open to flexible working

Department: **Products**

Compensation: **£40k - £50k plus bonus**

Application process

Contact Rob Johnstone, Product Manager

rob.johnstone@kineticsoftware.com

About Kinetic

We are the UK's leading supplier of event management and student accommodation software to the higher education sector. Our team of 75 people work out of our Milton Keynes (HQ) and Ludlow offices in the UK and from our US office, generating annual revenues of around £10m; we're growing at around 15% per annum. We're owned by Constellation Software Inc., one of the largest software groups in the world, providing fantastic opportunities for benchmarking, sharing best practice and learning.

Kinetic proudly supports 84% of UK and Irish universities, 60 universities in North America, as well as unique venues such as Lords Cricket Ground and the Merlin Group with our deep and powerful software offering. The culture at Kinetic is one of passion, drive and fun where everyone pulls together to deliver an outstanding customer experience, growth and profit.

We support personal development and build on individual strengths, providing options for career progression across our business.

Summary

Kinetic is looking for a passionate and talented Product Designer to join our rapidly growing organisation to help lead design on a variety of projects. You will own the process and see your work continuously shipped in what is an extremely rewarding opportunity.

Kinetic is working on a significant project to migrate our current software suite to a cloud-based solution. We aim to evaluate each function of the system as and when we migrate it over to its new home. We have a fantastic user base who are engaged and that you can work with to ensure the migrated solution meets their needs. You will work under the guidance of our Senior Product Manager to create and guide a user focused process for all of our product development.

Responsibilities

- You will work closely with our customers (internal and external) to understand their needs through a variety of research methods.
- Each feature you work on will be yours, including research, sketching and the implementation. You will own the design with the support of the Product and Development teams.
- Identify areas of the product to improve and new problems to solve. Articulate your decisions with research insights and data.
- Ideate and craft solutions to meet our customer needs across a range of devices.
- Use prototypes to test solutions and validate your thinking.
- Collaborate closely with the development team to ensure high-quality implementation.
- Help build a strong product and user-centred culture within Kinetic.
- Ability to communicate and present to all levels of an organisation.

Skills

At Kinetic, we constantly strive to find the right people and provide all the tools and support to allow us to develop both personally and professionally. We are looking for bright and dynamic individuals who can bring energy and enthusiasm to a demanding role within a rapidly growing and successful company.

Experience

- 2 years+ experience of product design.
- Experience using design thinking to solve complex business problems.
- Previously worked on responsive SaaS / B2B solutions.

Personal skills

- Customer focused
- Problem solving and decision making
- Proactivity and Initiative
- Planning and organisational skills
- Teamworking and collaboration
- Commercial awareness
- Results orientation

Beneficial skills

- Comfortable exploring and researching problems as you are creating solutions.
- Visualise and communicate problems and solutions using a range of deliverables.
- Experience of Figma or other similar software to build interactive prototypes and design systems.
- Plan and facilitating research activities to better understand customer needs and generate actionable insights.
- Knowledge of inclusive design and web accessibility.

Benefits

In return you will benefit from:

- Being part of an exciting team & working within a thrilling industry
- Performance bonus scheme
- 25 days holiday annually and public holidays in addition
- Company contribution to pension
- Excellent training and support with natural potential to develop further
- A company portal of staff benefits, which is customisable by you including private health care, life assurance, personal development, cinema tickets, wide range of discounts at retailers and much more!

Kinetic provides excellent working environments at its offices, including kitchens with free tea, coffee and refreshments. Our social committee organises activities and events. All staff have access to a flexible benefits package.

Other information

You will need to provide

- proof that you have the right to work in the UK
- a reference
- a DBS check