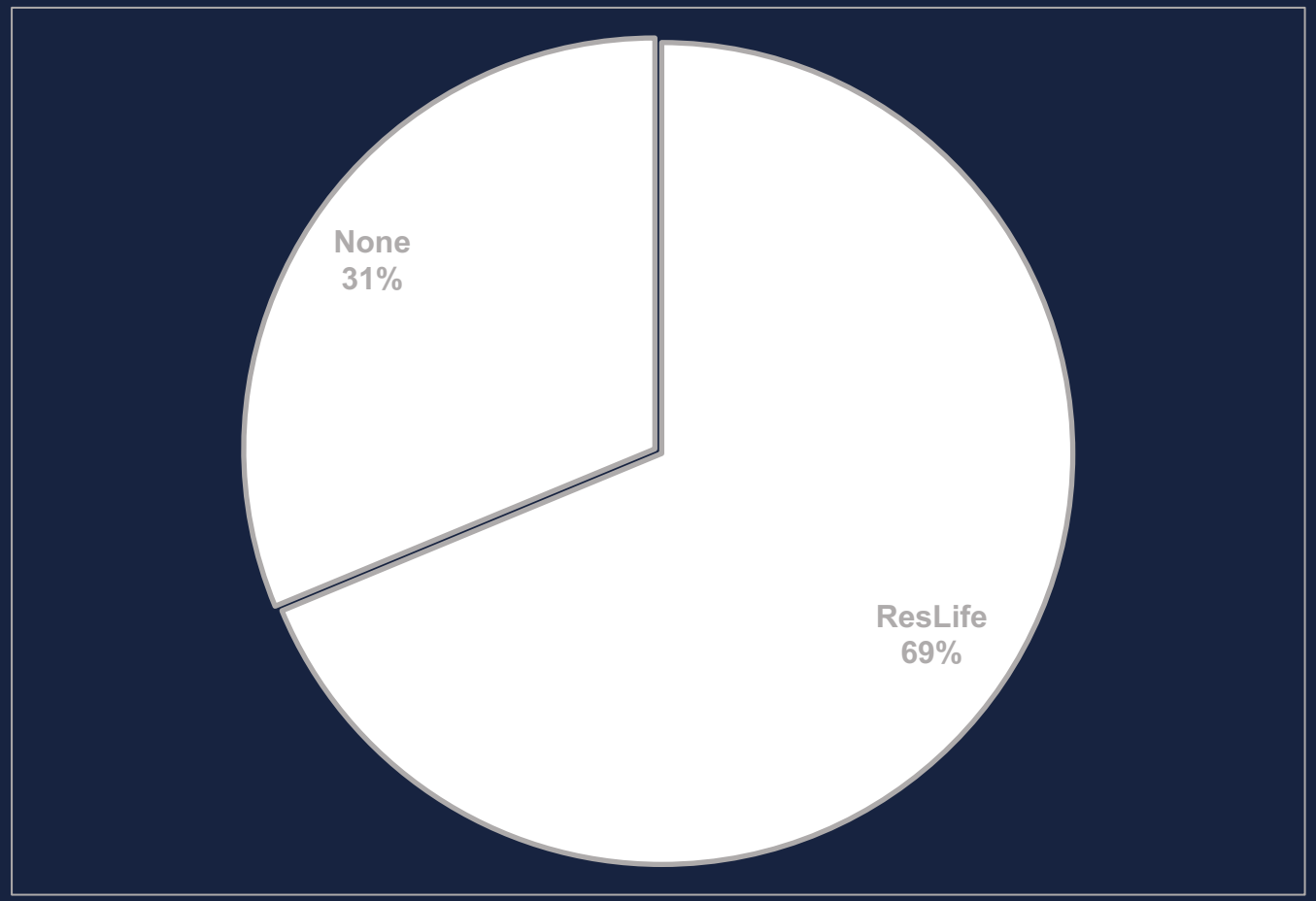
Kx
USER
CONFERENCE
2019

ResLife

David Wilkes: Chief Operating Officer

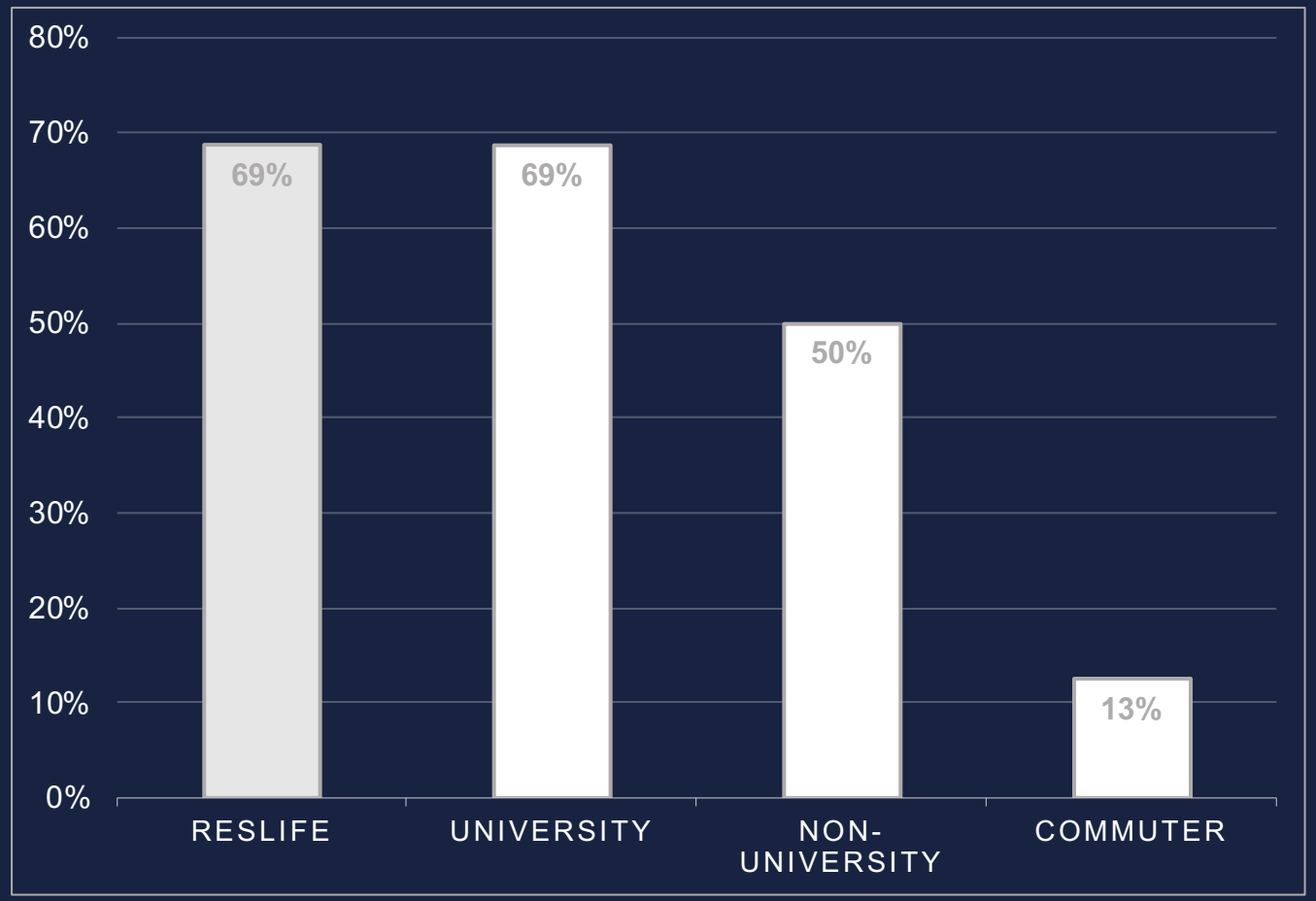
PILSNER

ResLife adoption

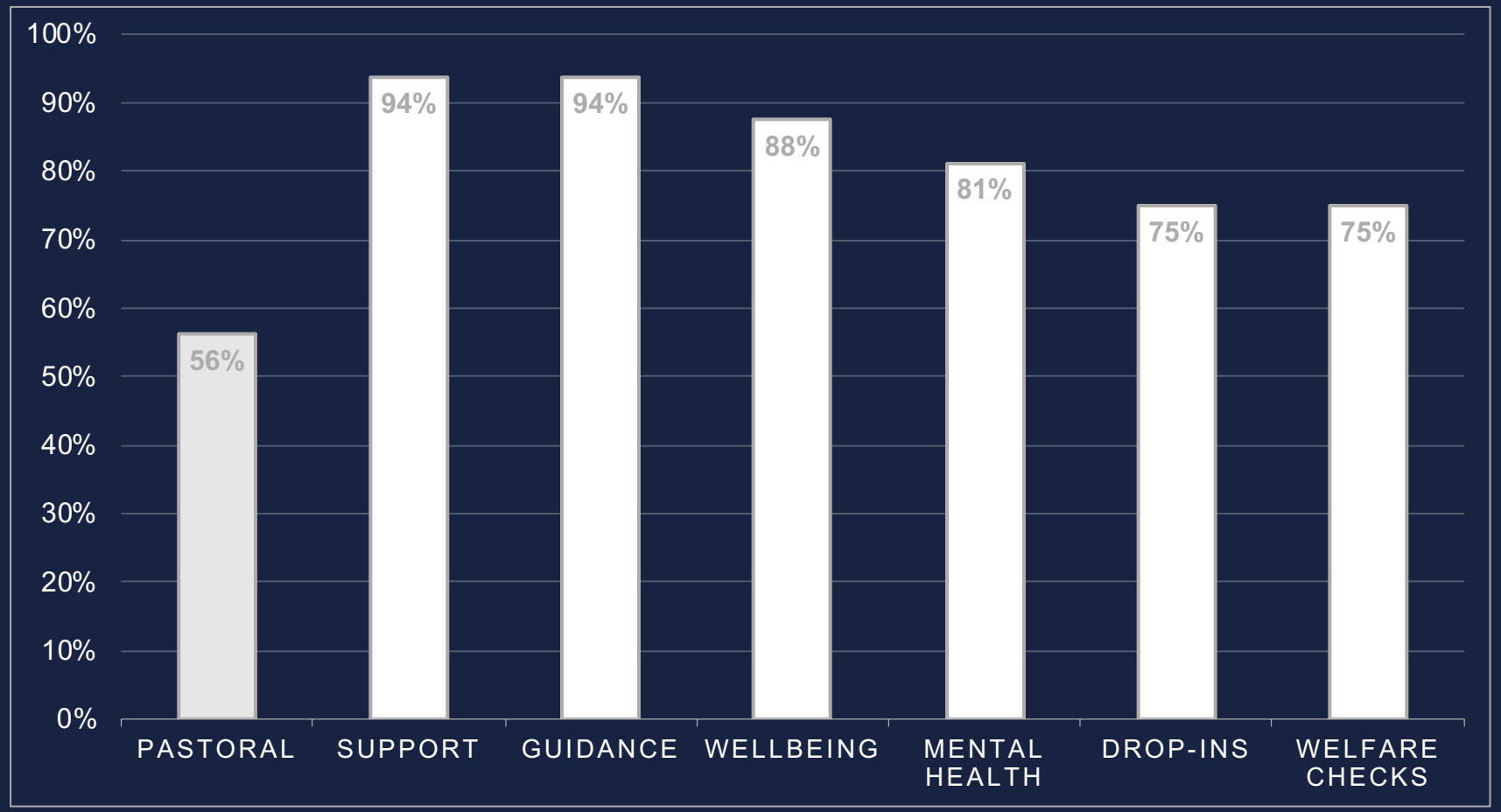


20% "new"

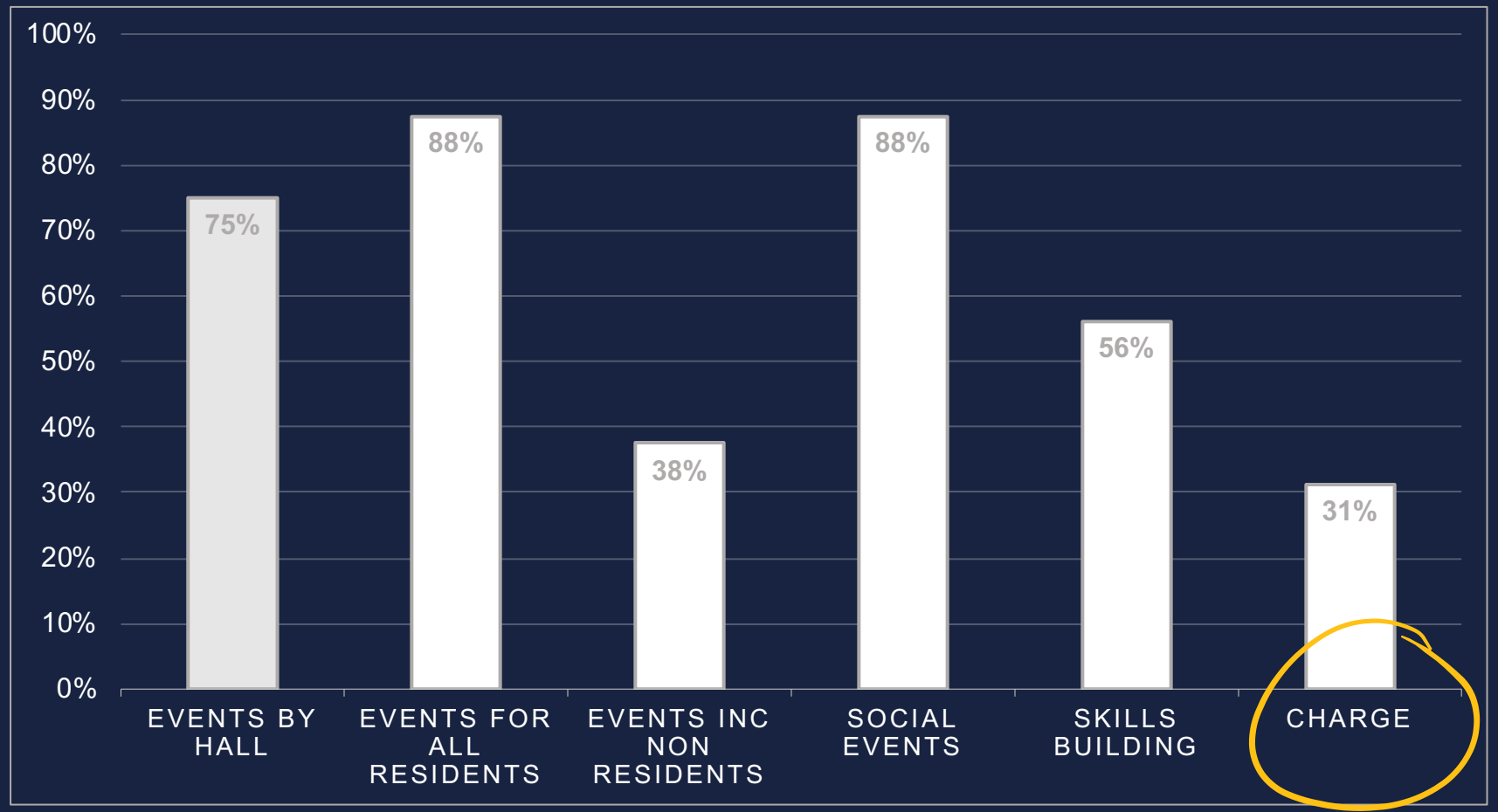
ResLife adoption



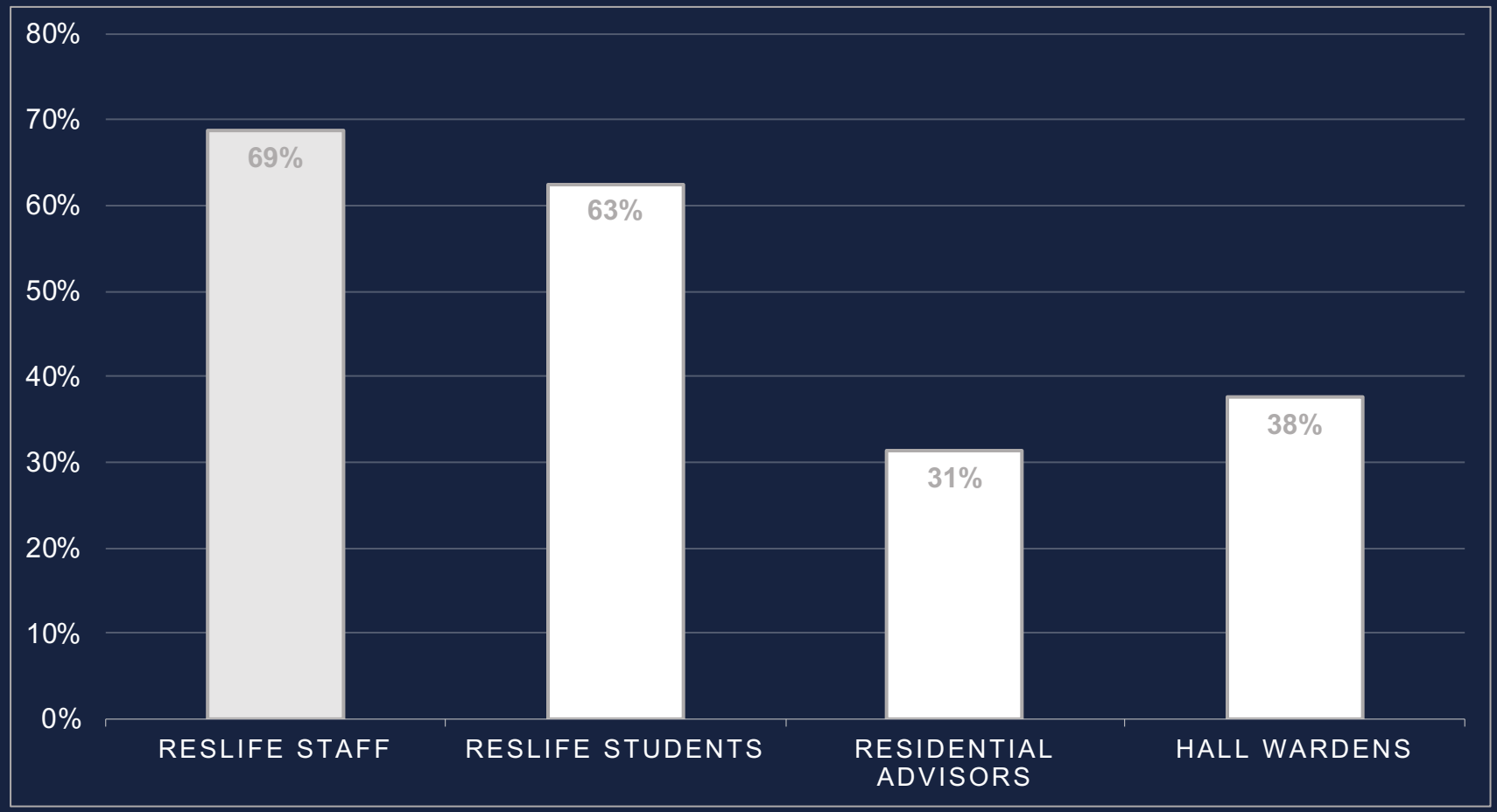
ResLife scope



ResLife scope

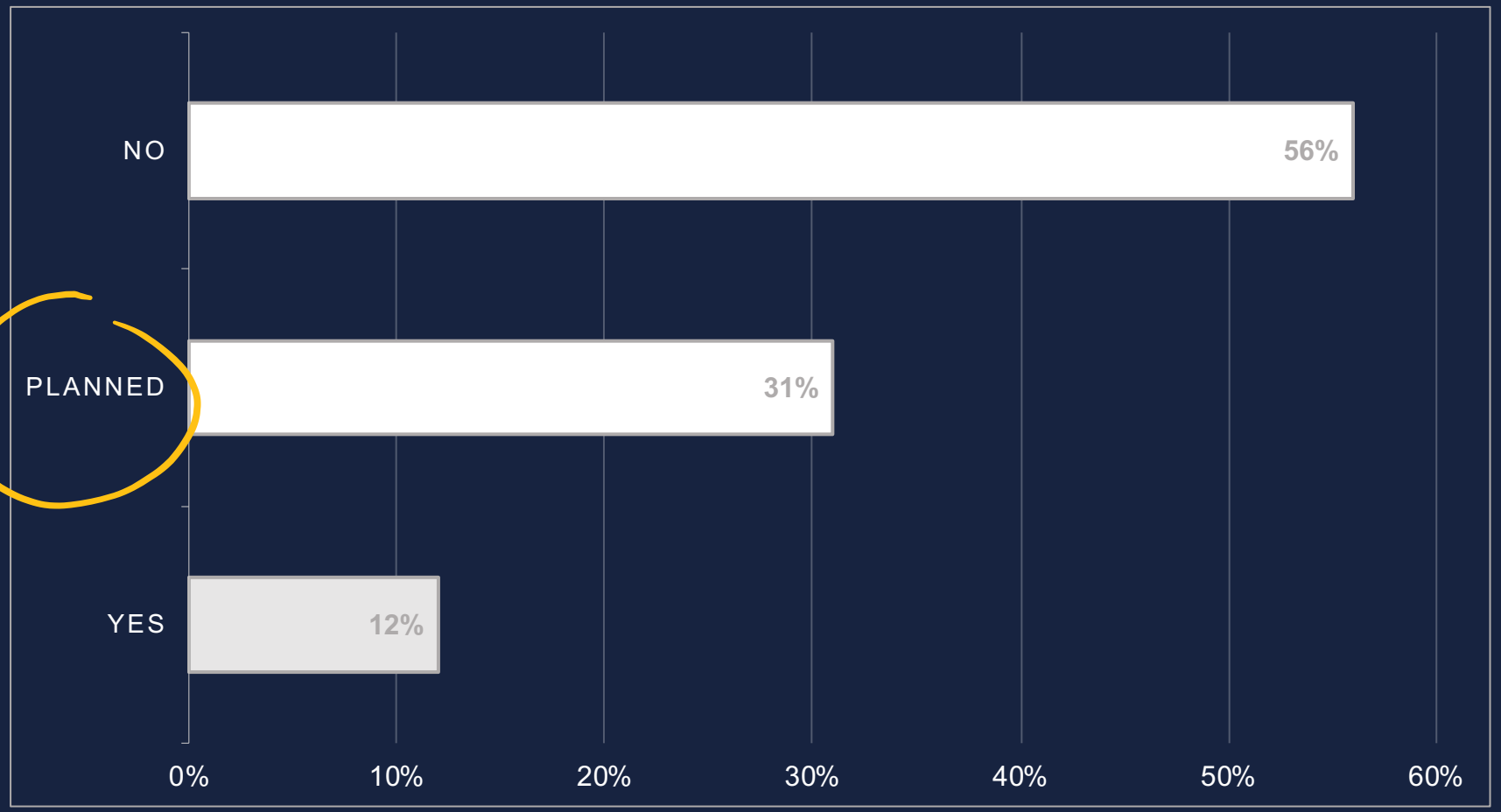


ResLife teams

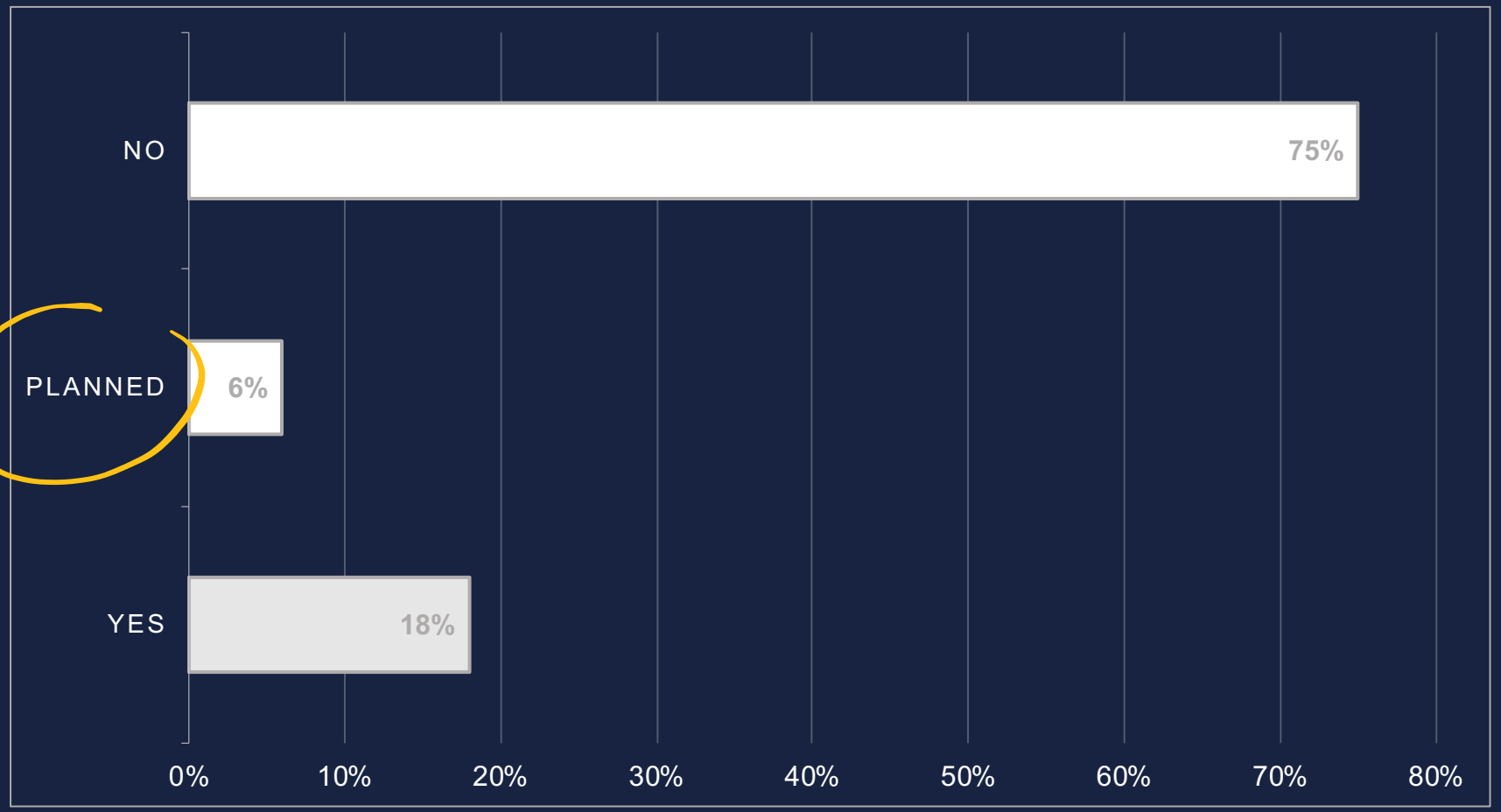


28% use external training

Do students have a say in how it is spent?



Is there a student-led hall committee?



Requirements

JOIN UP SYSTEMS | ONE SYSTEM | LINK

INCIDENTS, CASES, EVENTS, JOBS, FEEDBACK

DATA SECURITY

STUDENT APP

LINK TO ACADEMIC & WELLBEING

QMU Mission

To assist students to be independent, lifelong learners and responsible, supportive and reflective community members

To encourage and support personal growth, promote healthy relationships and help students establish well balanced lifestyles

- ResLife offers **a programme of events** throughout the year **to help students with the transition to independent living** and also encourage them **to make the most of the local area and learning environment**

- Events range from skills based sessions on helping to get a part time job, to day trips to some of Scotland's main attractions. Most events are free, however some of our larger events such as our Winter Ball are charged at a subsidised rate

- ResLife offers **a pastoral care programme** managed by the Residence Life Coordinator

800 students in Residence

1 FT ResLife Coordinator and 4 PT ResLife Assistants (staff)

12 Senior Residents – student volunteer (with discounted rent)

Ratio ~1 ResLife : 50 Students

Coventry University

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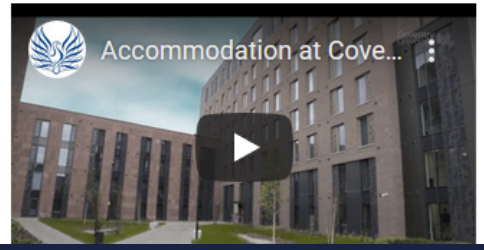
    - Glossary of Terms
    - Pre-Sessional English Students
    - Residence Life
    - The Advantages
    - Pre-Arrival Information
    - Glide Internet
    - Short Term and Summer Bookings
  - Accommodation Info for Parents and Guardians

Accommodation Choices

Online applications are 'live' for January 2020 student intake and for late September 2019 arrivals, apply now to submit your application for accommodation

Apply now

The University has a varied selection of accommodation options available for you to choose from, including University Owned properties, Managed and Partnership properties. You can use our accommodation map to find out more about the location of



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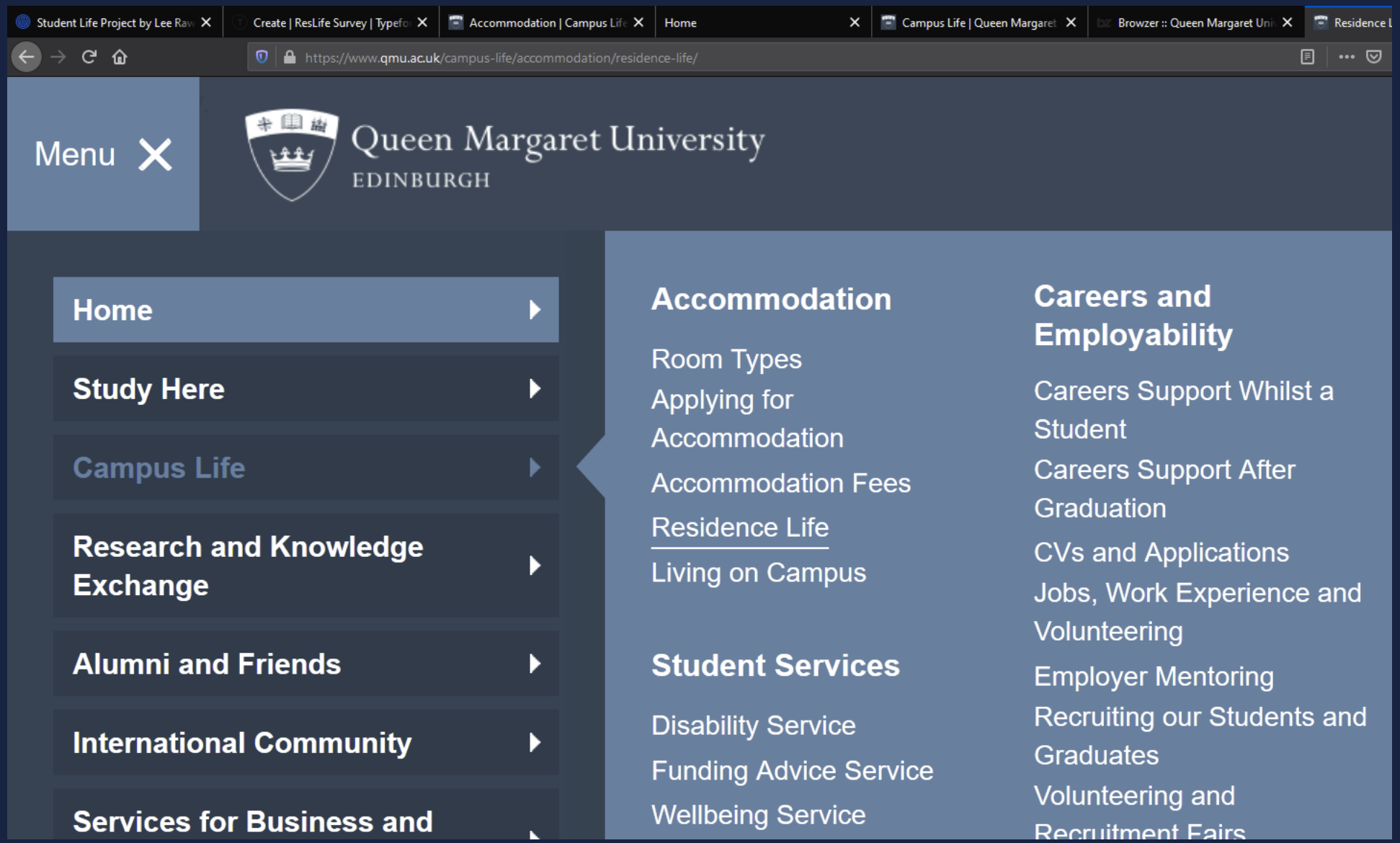

Student Life Project by Lee Rav
Create | ResLife Survey | Typefo
Accommodation | Campus Life
Home
Campus Life | Queen Margaret
Browzer :: Queen Margaret Uni
Residence L
https://www.qmu.ac.uk/campus-life/accommodation/residence-life/
Menu
Queen Margaret University
EDINBURGH
Home
Study Here
Campus Life
Research and Knowledge Exchange
Alumni and Friends
International Community
Services for Business and
Accommodation
Room Types
Applying for Accommodation
Accommodation Fees
Residence Life
Living on Campus
Student Services
Disability Service
Funding Advice Service
Wellbeing Service
Careers and Employability
Careers Support Whilst a Student
Careers Support After Graduation
CVs and Applications
Jobs, Work Experience and Volunteering
Employer Mentoring
Recruiting our Students and Graduates
Volunteering and
Recruitment Fairs

ResLife Co-ordinator

- Welcome on arrival
- Manage the organisation of events
  - Get students actively involved
- Residential pastoral care service, living and studying
- Address antisocial behaviour and mediate inter-tenant issues
- Find them in the accommodation office

ResLife Assistants

- Regular flat visits
- Offer advice and assistance
- Someone to speak with
- Drop-in service for residential issues
- Organise and deliver a social programme
- Find them in the accommodation office and on-call

Senior Residents

- Peer support and guidance
- Signpost to services
- Fortnightly visits

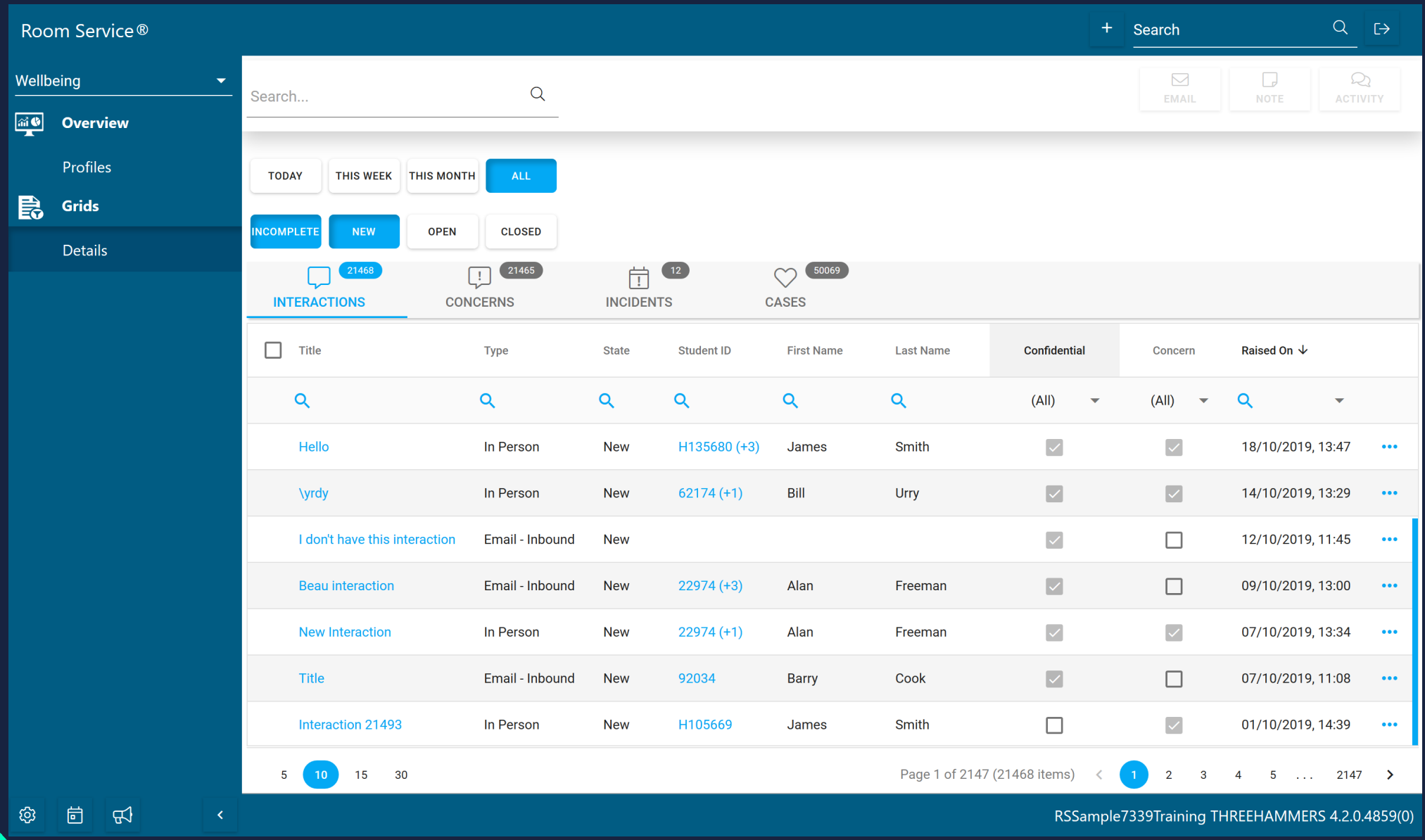
Tracking

- Spreadsheets on a shared drive with restricted access
- Incident, support and conduct reporting is manual
- Flat visits and reports on cleanliness and issues raised is manual
- Signing up for events is manual
- Feedback on events is manual

Training

- All staff, prior to in-take; delivered by ResLife co-Ordinator with external partners

Dashboard



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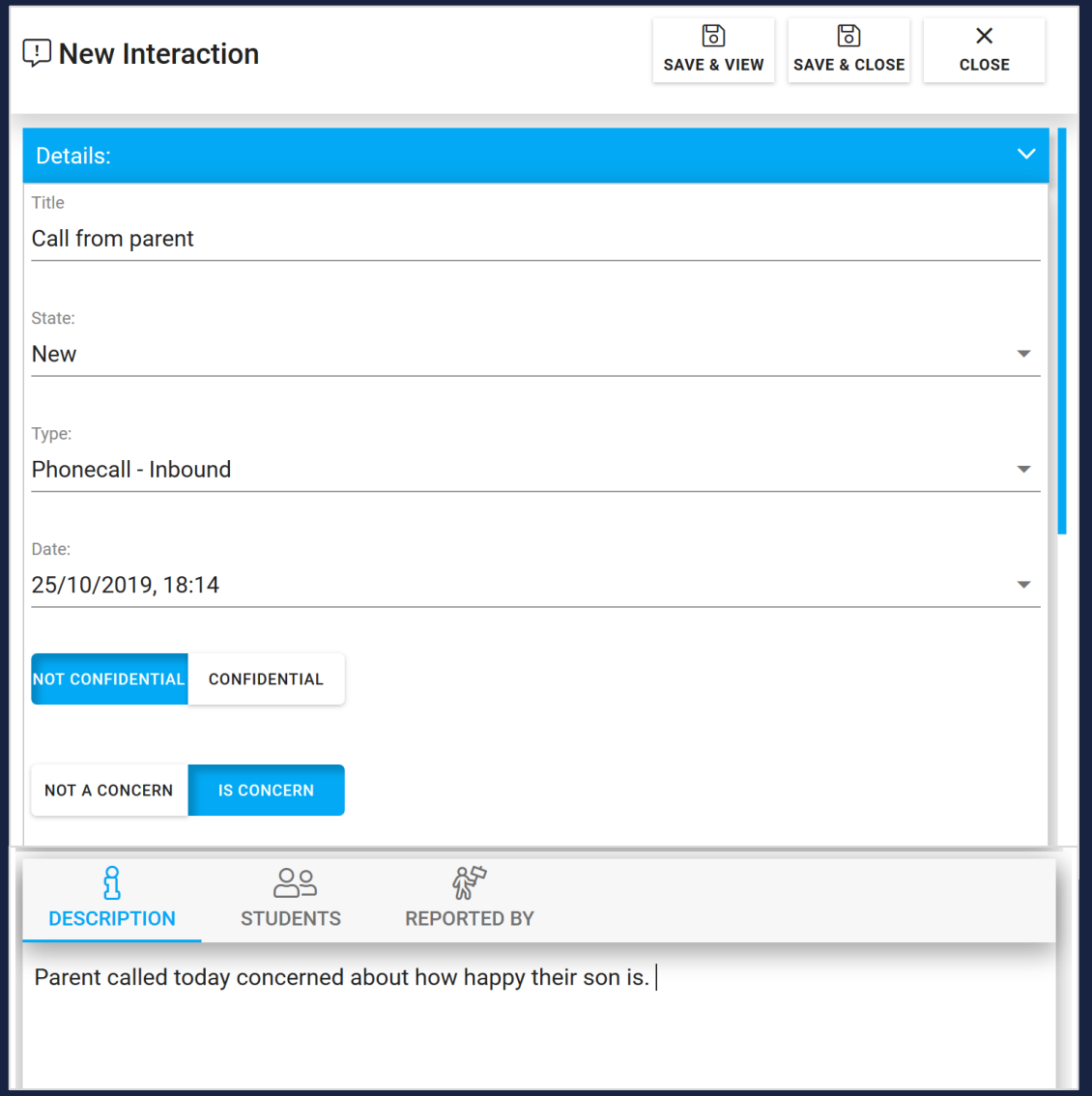
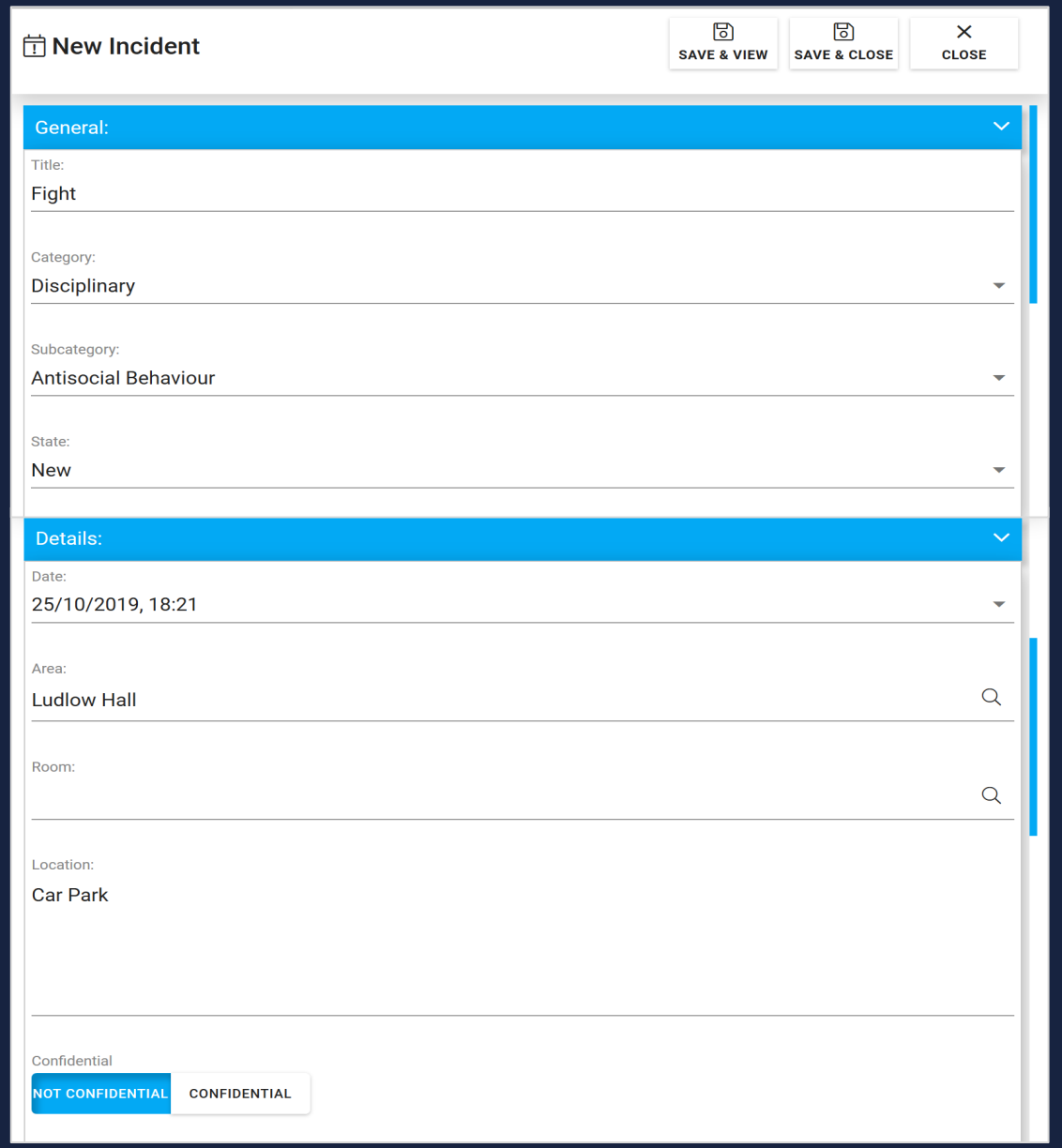
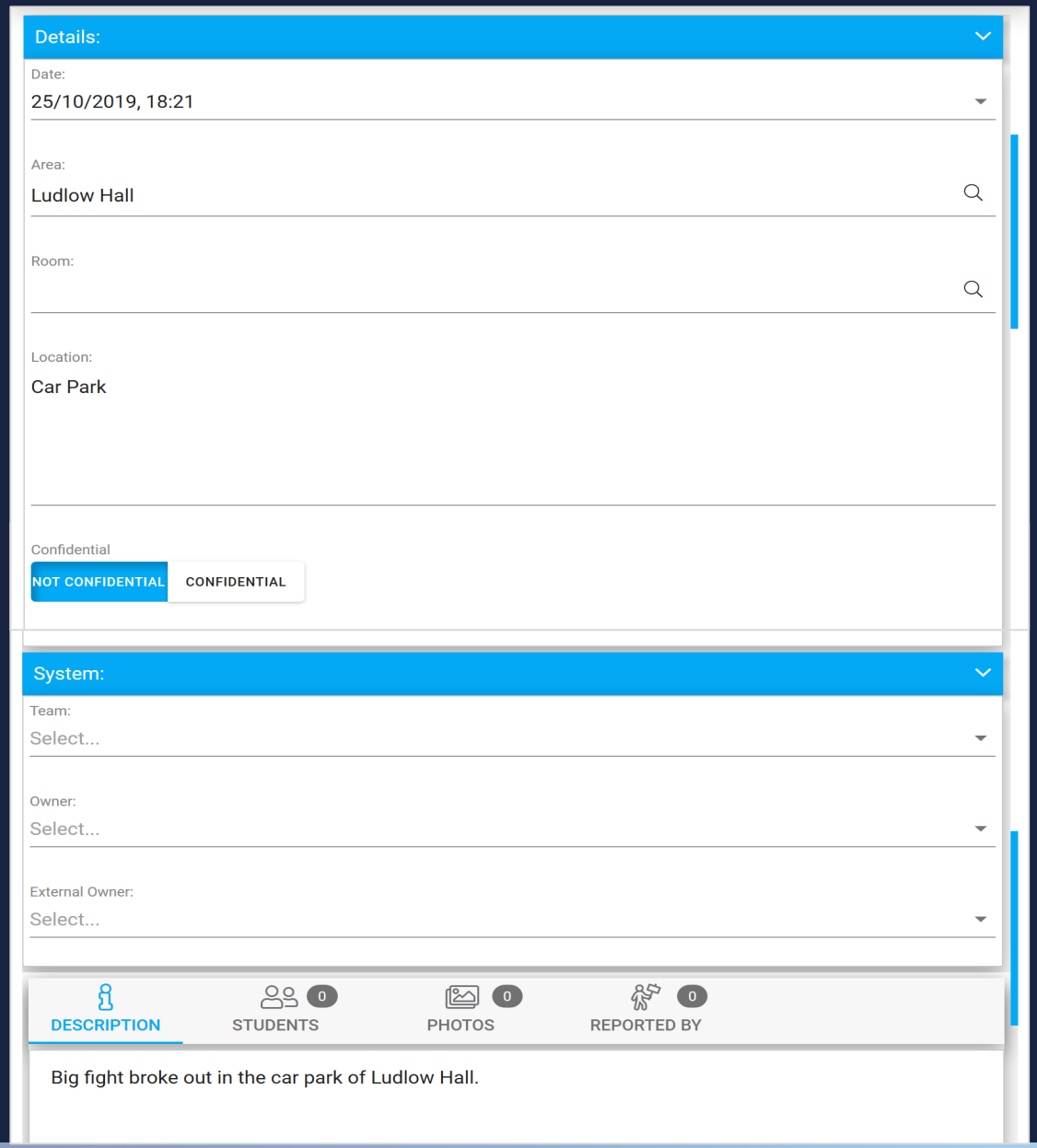
Interactions



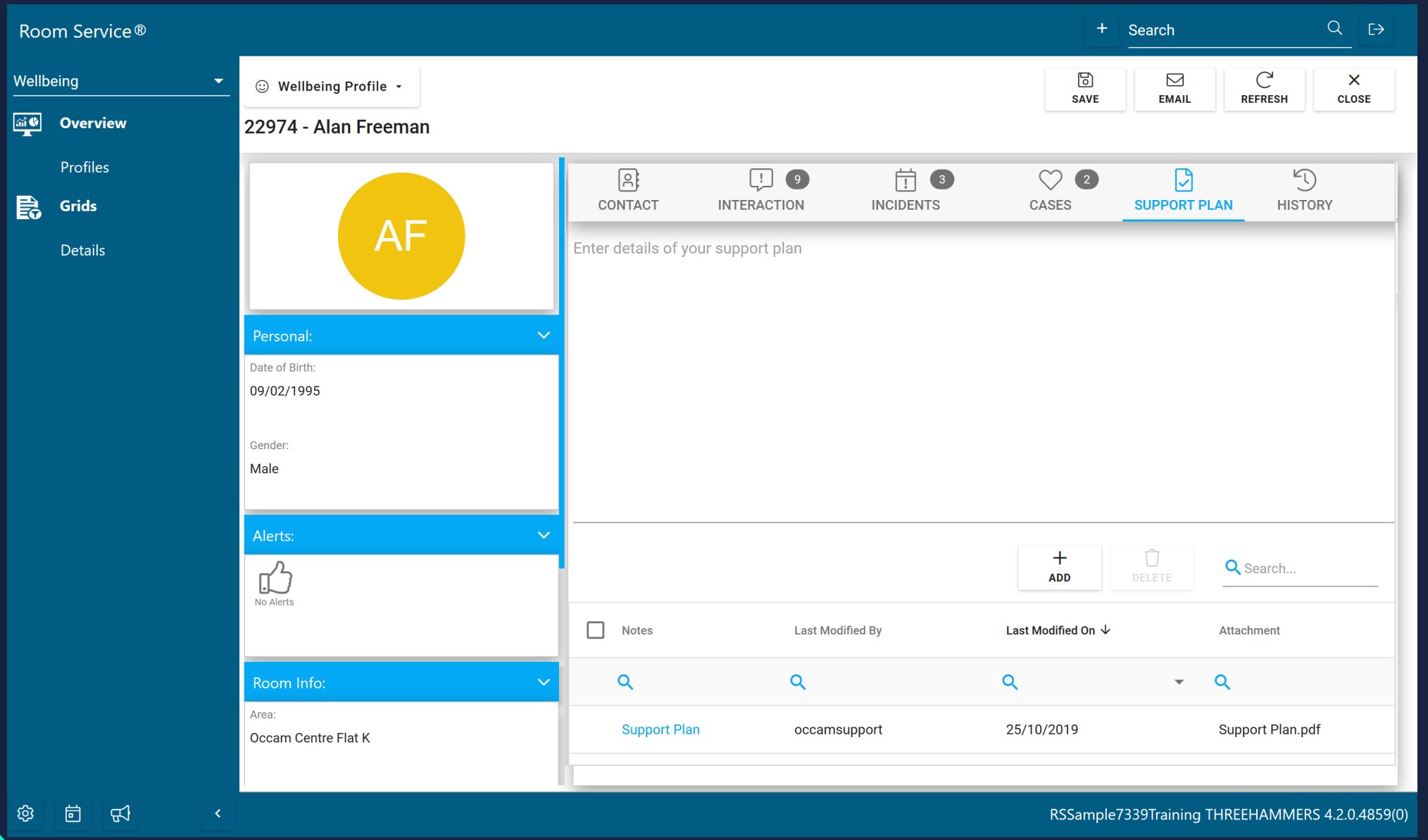
Incidents


New Incident
SAVE & VIEW
SAVE & CLOSE
CLOSE
General:
Title:
Fight
Category:
Disciplinary
Subcategory:
Antisocial Behaviour
State:
New
Details:
Date:
25/10/2019, 18:21
Area:
Ludlow Hall
Room:
Location:
Car Park
Confidential
NOT CONFIDENTIAL
CONFIDENTIAL

Incidents


Details:
Date:
25/10/2019, 18:21
Area:
Ludlow Hall
Room:
Location:
Car Park
Confidential
NOT CONFIDENTIAL
CONFIDENTIAL
System:
Team:
Select...
Owner:
Select...
External Owner:
Select...
DESCRIPTION
STUDENTS
0
PHOTOS
0
REPORTED BY
0
Big fight broke out in the car park of Ludlow Hall.

Wellbeing



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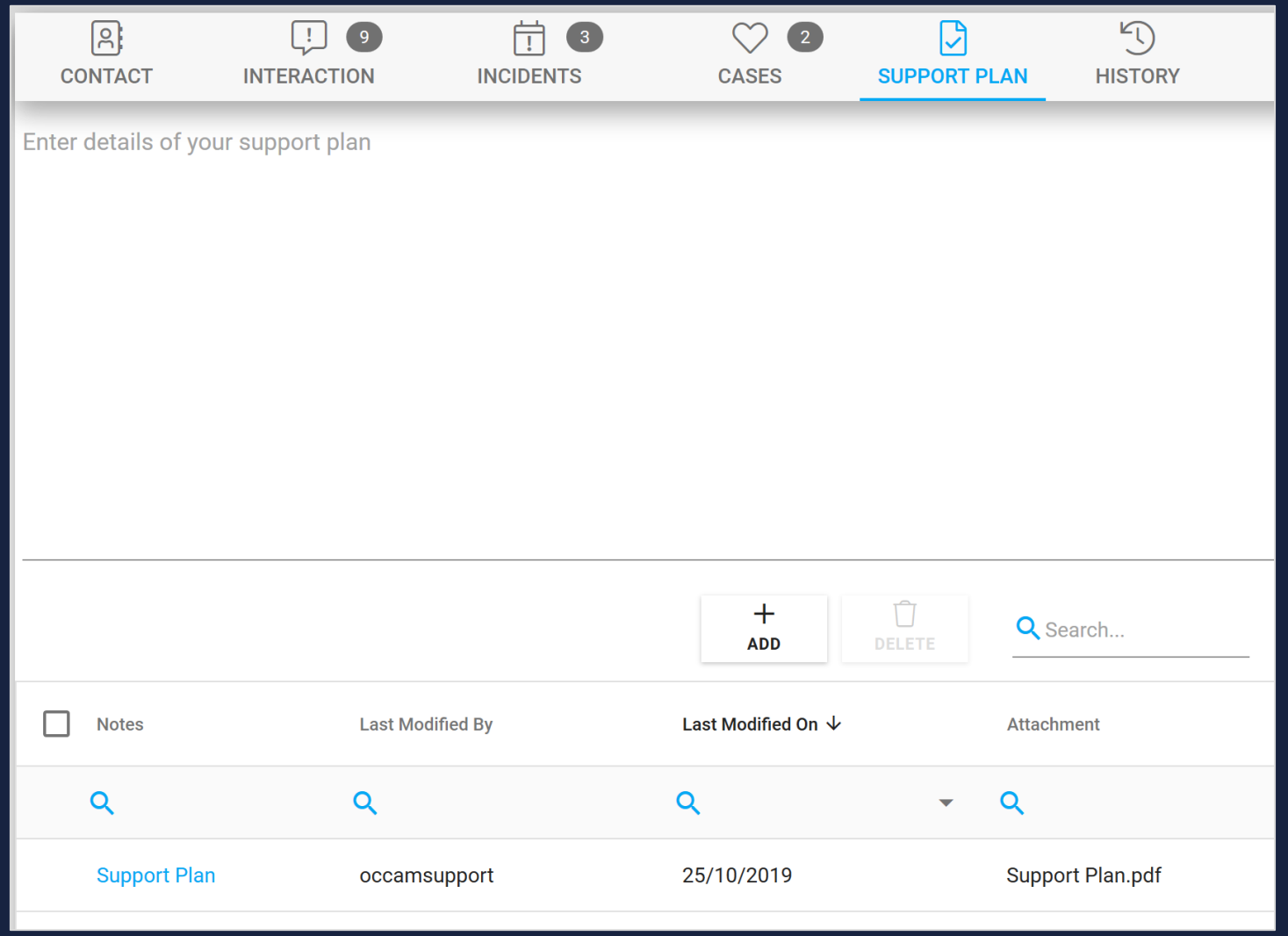
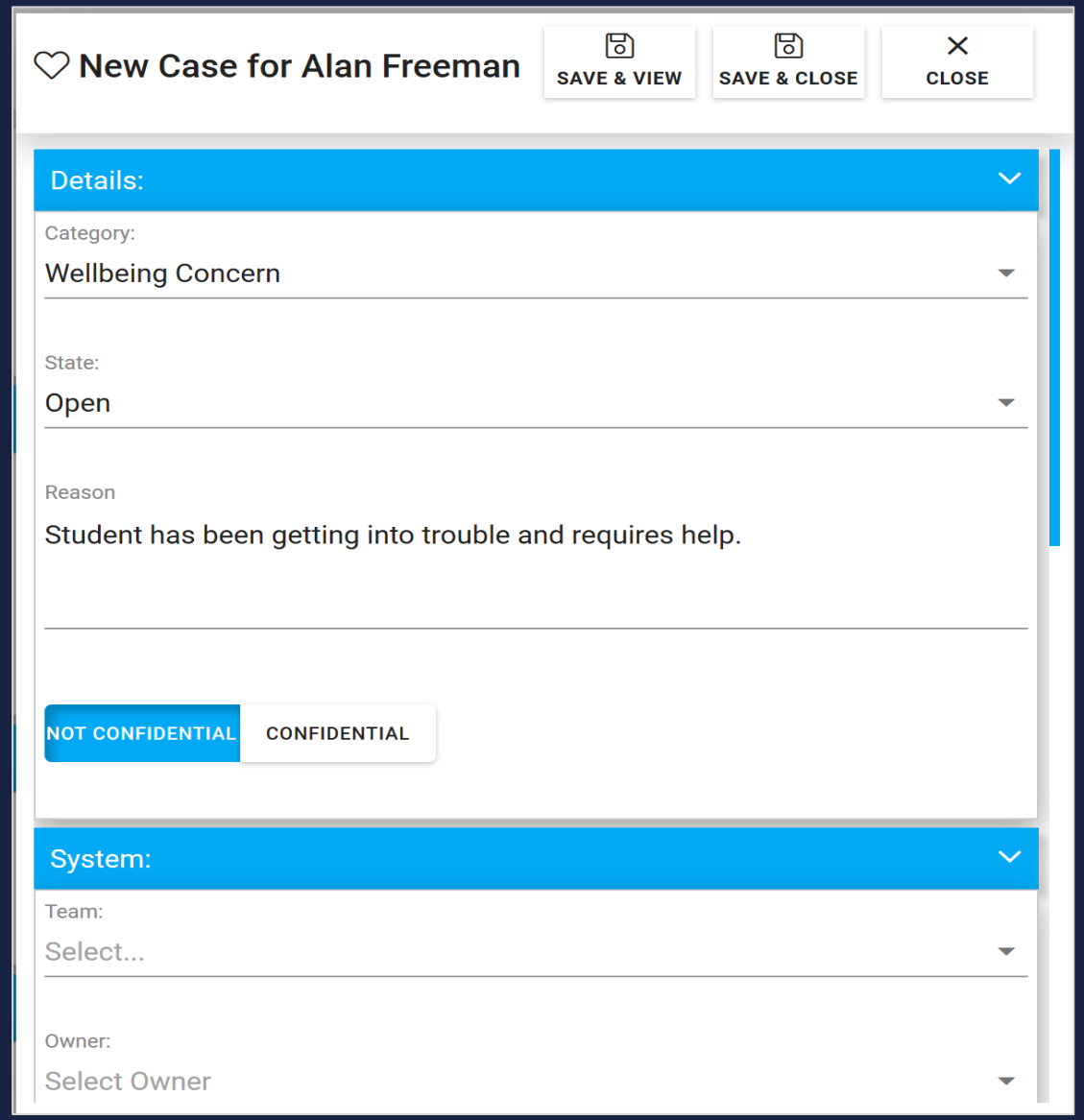
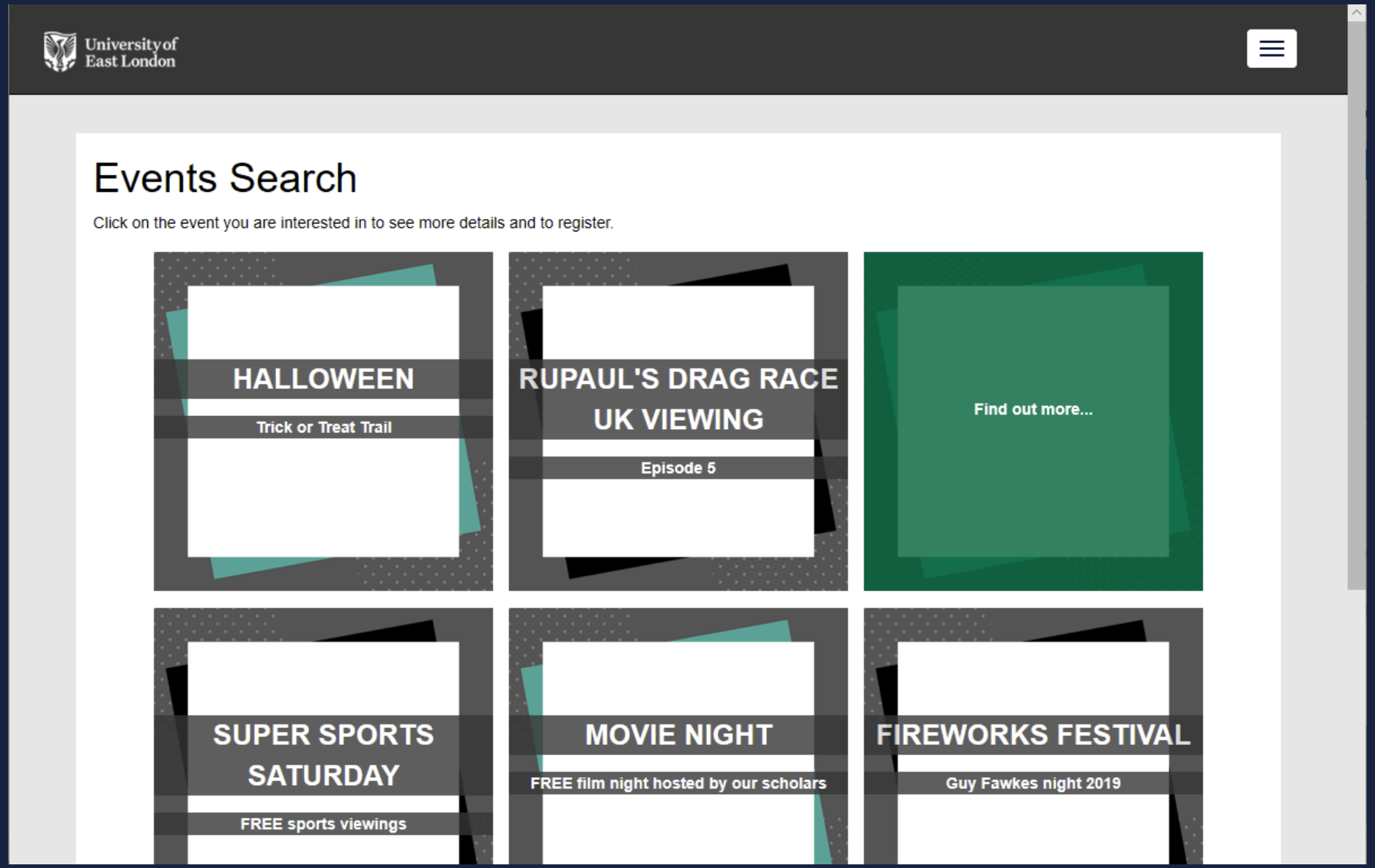
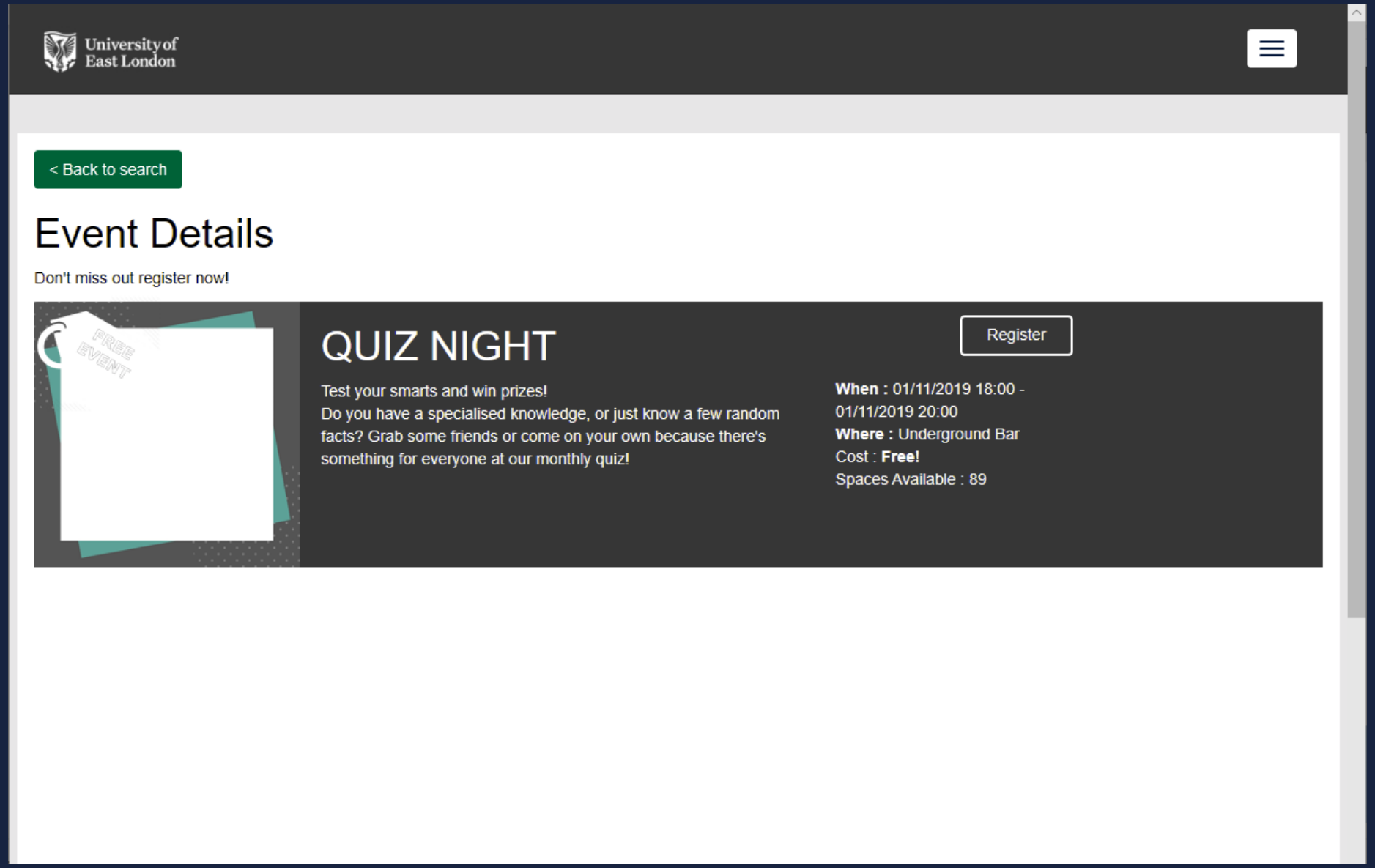
Wellbeing


CONTACT
INTERACTION 9
INCIDENTS 3
CASES 2
SUPPORT PLAN
HISTORY
Enter details of your support plan
ADD
DELETE
Search...
Notes
Last Modified By
Last Modified On
Attachment
Support Plan
occamsupport
25/10/2019
Support Plan.pdf

Cases


New Case for Alan Freeman
SAVE & VIEW
SAVE & CLOSE
CLOSE
Details:
Category:
Wellbeing Concern
State:
Open
Reason
Student has been getting into trouble and requires help.
NOT CONFIDENTIAL
CONFIDENTIAL
System:
Team:
Select...
Owner:
Select Owner

Events


University of East London
Events Search
Click on the event you are interested in to see more details and to register.
HALLOWEEN
Trick or Treat Trail
RUPAUL'S DRAG RACE UK VIEWING
Episode 5
Find out more...
SUPER SPORTS SATURDAY
FREE sports viewings
MOVIE NIGHT
FREE film night hosted by our scholars
FIREWORKS FESTIVAL
Guy Fawkes night 2019

Event Registration and payment